

Health Homes Herald

April, 2016

Volume 3, Issue 7

Helping people live healthier lives by integrating and coordinating services and supports to treat the “whole-person” across the lifespan.

Health Homes: Remembering How Far We’ve Come

As we prepare to close the Health Homes program, the state team would like to thank everyone for their continued support and hard work.

This program has presented us all with challenges and our partners at the MCOs, our Health Home Partners and our community providers have time and again risen to these challenges.

We have heard and seen a number of moving success stories over the course of the program. It is clear that our hard work has made a real impact

on not just our members but our culture of service provision as well.

So, in these next few months, rather than focus on the loss of the program, we would like to encourage everyone to focus on the many successes that we have enjoyed.

If you have submitted a success story in the past, please follow up with that member and see how they are doing now. We would like to include updates about our members’ successes in our final issues of the Health Homes Herald.

Space will not be as limited in these final editions so please feel to include as much detail as you and the member are comfortable with sharing.

Again, thank you for your on-going support of the program and our members.

If you have a success story or update that you’d like us to feature in the Health Homes Herald, please contact:

Samantha Ferencik

Email:

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Phone: 785- 296-8001

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- Online Health Action Plan Training — April 26th at 10:00 am

Questions?

Email:

healthhomes@kdheks.gov

Phone:

1-785-296-3981

Health Home Partner Survey

Thank you to everyone who has completed the recent survey of Health Home Partners. As we wind down the Health Homes program the state is making every effort to learn from this experience. As part of that effort, we have deployed a survey to solicit the opinions of our partners. We ask that only one individual from each Health Home respond to minimize duplication. The survey will remain open until April 22, 2016. If you need a copy of the survey link, please contact:

Samantha Ferencik Phone: 785-296-8001

Email: sferencik@kdheks.gov



Reminders from our MCOs

The three MCOs would like to take this opportunity to remind members and providers alike of their value added benefits. Value added benefits are extra services that are not covered under Kansas Medicaid but are provided to members nonetheless. These extra services are paid for by the MCO that offers the benefit.

While there is a great deal of overlap between the value added benefits offered by the three MCOs you should always remember to contact your MCO for specific information. As members transition away from Health Homes, we hope that utilization of these extra services will help to make the transition easier. Waiver members and pregnant women will have additional benefits available to them as well. Below is a partial list that highlights some of the value added benefits offered by the three MCOs.

<u>Benefit</u>	<u>Amerigroup</u>	<u>Sunflower</u>	<u>United</u>
Dental Care for adults	Yes	Yes	Yes
Free SafeLink mobile phone	Yes	Yes	Yes
Rewards program that offers debit card credits to pay for over-the-counter items when you get checkups and screenings	Yes	Yes	Yes
Free smoking cessation program for adults	Yes	Yes	
Weight Watchers for adults who qualify	Yes		Yes
Free healthy living coaching for families with kids aged 7-13 who qualify	Yes		
Up to \$100 credit for hypoallergenic bedding for members with allergies	Yes		
Community Programs for kids that pay for membership fees to Boys and Girls Clubs and a		Yes	Yes
Podiatry Visits			Yes
Vision benefits. Member may upgrade or replace prescription eyeglass lenses every 12 months	Yes	Yes	Yes

If you have other questions or just want to talk about Health Homes please contact your MCO.

Amerigroup Member Services: 1-800-600-4441 **Provider Services:** 1-800-454-3730

United Member Services: 1-877-542-9238 **Provider Services:** 1-877-542-9235

Sunflower Member and Provider Services: 1-877-644-4623



Update from The Center for Public Health Initiatives at WSU Community Engagement Institute

The Center for Public Health Initiatives at the WSU Community Engagement Institute (formerly CCSR) provides learning opportunities for staff within contracted Health Home providers. Here what's coming up:

The **Health Action Plan Online Training Series** for care coordinators, supported by the Kansas Health Foundation, has two more live presentations coming up:

- *Understanding Health Literacy* presented by Dr. Amy Chesser on Tuesday, April 26 at 10:00 a.m.
- *Smoking Cessation and the SMI Population* presented by Matthew Schrock and Daniel Craig on Tuesday, May 24 at 10:00 a.m.

Watch for details on how to register coming soon!

Pre-registration for all events is required and is limited to staff from Health Home Partners who are directly contracted with one or more MCO. For more information or to add your name to an invitation list, please contact Vanessa Lohf at vanessa.lohf@wichita.edu

Transitioning IDD Members from Health Homes to Targeted Case Management

About 1,400 KanCare members with IDD are in the SMI Health Home program. As the Health Home program closes, these members should be transitioned to targeted case management (TCM), if they wish to receive that service. Health Home Partners (HHPs) serving such members should formally notify these members, after April 8, 2016, that they have the choice to receive TCM following the end of the Health Home program and that:

1. They can choose to remain with the TCM they have if that TCM was part of their Health Home team, or
2. They can choose from available TCMs who are with the TCM provider they had before they entered the Health Home, or
3. They can choose from all available TCMs in their area.

At the same time, the HHP should provide a list to the CDDOs in the HHP's geographic area of the HHP's IDD members in each CDDO's catchment area, so the CDDO can assist the member in making a choice of TCM. If the member's TCM is part of the Health Home team, please share this information with the CDDO since no choice of TCM will need to be made.

MCO Care Coordinators assigned to IDD members should also assist in the process of transition by:

1. Working with the HHP to help the member contact the CDDO in order to complete a TCM choice form, if needed, and
2. Assuring the member that their existing KanCare benefits will not be affected by the termination of the Health Homes program.



Prepare for Spring Weather

According to the Centers for Disease Control and Prevention (CDC), injury risk can be reduced by planning ahead for spring weather.

Spring is the time of year when many things change — including the weather. When severe weather hits unexpectedly, the risk of injury and death increases.

Advance planning for thunderstorms, lighting, tornadoes, and floods requires specific safety precautions. You can follow many of the same steps that you would for all extreme weather events. Keep an emergency kit on hand.

Some items to include are:

- A battery-operated flashlight, a battery-operated NOAA Weather Radio, and extra batteries for both
- An emergency evacuation plan for you home and work
- A list of important personal information such as important phone numbers.
- A first aid kit
- A 3-5 day supply of bottled water and nonperishable food
- Personal hygiene items
- Blankets or sleeping bags
- An emergency kit should also be left in your car

Prepare your family members for the possibility of severe weather. Practice your emergency plan and show family members where the emergency supplies are stored.

Often by the time we are aware of an approaching storm, we have little if any time to prepare for it. So take time now to plan ahead!

For more information about spring weather safety visit: <http://www.cdc.gov/features/springweather/index.html>

Health Homes Manager: Rick Hoffmeister

Please join us in congratulating Health Homes Manager Rick Hoffmeister on his new position with Stormont Vail. Rick has diligently worked on the Health Homes project and we are saddened to see him go. However, this is a new and exciting opportunity for Rick and we are all very happy for him. Rick's last day was April 15, 2016.

In Rick's absence, please feel free to contact anyone on the state Health Homes team with questions or concerns. We will strive to maintain an open line of communication between ourselves and our members and providers through the end of the program. Your MCO can also serve as a resource at this time.

Questions?

If you have questions, or would like more information about Health Homes in Kansas, please contact us. Our page on the KanCare website also contains information about the Health Homes project and documents are being updated regularly.

Phone: 785- 296-3981

Email: healthhomes@kdheks.gov

Website: http://www.kancare.ks.gov/health_home.htm

